

## **BROAD BUILDING SUPPLY COMPANY PAINTED SYSTEM EXTERIOR DOOR WARRANTY**

Broad Building Supply Company, hereinafter "Broad," warrants to the original consumer purchaser that under normal use this painted system product will be free from defects in finishing. The details of this warranty are as follows:

This limited warranty extends only to the original purchaser. This limited warranty cannot be assigned or transferred by operation of law or otherwise and shall not be extended to any subsequent owners. This limited warranty contains the entire agreement between Broad and the original purchaser. All warranties, whether expressed or implied, including warranties of merchantability or fitness for particular purpose, are limited to the terms hereof, including the duration of this warranty.

If the Warranty Conditions, listed below, are satisfied, paint finishes on the painted system of Fiberglass doors, sidelites, and/or transoms are warranted against flaking, checking, blistering, and peeling for a period of **one (1) year** from the date of purchase. The painted frame system only has ninety (90) day warranty.

*Warranty Conditions-* The painted system product, can be affected by the varying degrees of exposure to the weather and elements; therefore, finishes should not be viewed as "maintenance free." A fresh layer of exterior high-quality polyurethane should be applied whenever you detect a change in your original finish. Periodic maintenance to the paint is required to keep your original pre-finished door system performing well. Clean with a mild detergent.

Failure to follow the Warranty Conditions, or any other required care or maintenance, or any product manufacturer's recommendations, will void this Painted System Warranty. Required Care and Maintenance guidance is available at <http://www.broadbuildingsupply.net/warranties.html>.

*Non-residential Applications-* Where the structure in which the product is installed is not a single family residence occupied by the original purchaser, or is owned by a public or private corporation for profit or non-profit, an unincorporated association or other business entity of any type recognized by law, a church, a school, a governmental or public authority, it is considered a non-residential application and the time periods stated in this warranty shall be limited to **ninety (90) days** from the date of purchase. The painted frame system only has ninety (90) day warranty.

This warranty is only for Broad's painted system product and not the door upon which the painted system is installed. Door manufacturer' written warranties are available at <http://www.broadbuildingsupply.net/warranties.html>.

A claim must be accompanied by a copy of the Warranty certificate and a copy of the contract evidencing purchase of the Broad door.

There is no warranty coverage for damages resulting from improper installation, neglect, abuse, abnormal use (including failure to perform reasonable and necessary maintenance), condensation damage due to high humidity in the house, damages resulting from acts of God, lightning, fire, windstorms, earthquakes, wind-borne objects, coastal, applications, strain applied to the unit by movement of the building, inadequate provision for expansion or contraction of framing members, or other causes beyond the control of Broad, or considered beyond reasonable, normal use.

If the paint finishes on the painted system product sold fail and this limited warranty applies, Broad's sole liability under this limited warranty is to either (as Broad elects): Repair the painted system or provide replacement prefinished component(s) to the original purchaser (color and graining matching not guaranteed), or refund the prefinish price. Repaired or replaced components are warranted only on the same terms and for the remainder of the warranty period. Broad reserves the right to discontinue or change any product. If the product or component is not available, Broad may select and provide a replacement product or component of comparable quality and price. This is the purchaser's sole and exclusive remedy for the product under this Limited Warranty.

By example but not limitation, this Limited Warranty does not cover any of the following costs and expenses; labor for removing, reinstalling, refinishing Product (or other materials that are removed, reinstalled or refinished to repair or replace the Product); shipping/freight expenses to return the Product to Broad; normal maintenance; incidental, consequential, special, or indirect losses or damages of any kind; non-economic or economic loss, damage to property, loss of use, lost profits, or expenses for inconvenience. Some states/provinces/territories do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply.

***Effective 10/19/23***